



LWIA 23 Annual Report

Program Year 2022

July 2022 to June 2023



Connecting the local workforce with sustainable growth opportunities through our services for businesses and individuals



LWIA 23
at Lake Land College
Workforce Development Center
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Mattoon, IL 61938
www.lwa23.net

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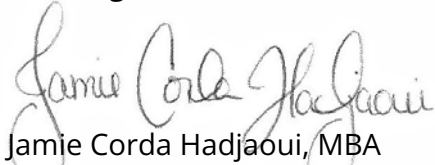
Director's Message

To begin, I would like to extend my gratitude to all Board members and Chief Elected Officials for their support in our quest to serve those individuals and employers in our thirteen-county workforce area and progressing our mission to connect the local workforce with sustainable growth opportunities. WIOA services benefit both individuals and local employers as well as enhance the local economies. Through your meeting attendance, committee leadership, and dedication of personal time, Local Workforce Innovation Area 23 continues to be considered an example of best practice in several areas by the Department of Commerce and Economic Opportunity (DCEO). Your efforts and support are immensely valued.

As we continue to progress through 2023 and into 2024, be assured that LWIA 23 staff and C.E.F.S. staff, as Service Provider, are steadfast in providing outstanding service to individuals and businesses in our workforce area in innovative and accessible ways. We love the work we do here and enjoy seeing the impressive gains that our customers and partners make. From entry to executive levels, young adults to senior career professionals, and everyone in between, we proudly serve Local Workforce Innovation Area 23.

I am delighted to present our Annual Report for Program Year 2022; July 1, 2022 – June 30, 2023.

Best Regards,



Jamie Corda Hadjaoui, MBA
Director of Workforce Investment
Lake Land College / LWIA 23



Jamie “
Corda Hadjaoui

“The key to unlocking prosperity lies not just in skills acquired but in the collective will to adapt, innovate, and empower. Cheers to a future where every challenge is an opportunity for growth and collaboration.”

The Year in Review

476

CUSTOMERS IN TRAINING



157

EMPLOYERS ENGAGED



\$1.8million

INVESTED IN THE REGION

\$1.40/\$1

ROI

Overview

Serving thirteen counties, LWIA 23 is the administrator of public workforce programs under the leadership of the business-led Local Workforce Innovation Board for Area 23. We connect job seekers and employers through our training and education services. We develop the workforce through innovative talent pipeline initiatives with the ultimate success of the employer and job seeker in mind.

LWIA 23 operates a network of seven service locations, including the OneStop American Job Center in Effingham.

LWIA 23 aims to develop and support a skilled talent base as well as data-driven solutions that integrate education, workforce, and economic development resources across systems to provide businesses, individuals, and communities with the opportunity to prosper and contribute to growing the regional and state economies.

With a focus on enhancing the workforce development ecosystem, LWIA 23 is dedicated to connecting the local workforce with sustainable growth opportunities through our services for businesses and individuals.



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Local Workforce Innovation Board

Vision

The vision for the Board is to serve as a strategic leader and convener of local workforce system stakeholders. The Board partners with employers and the workforce system to develop policies and investments that support workforce system strategies that support regional economies, the development of effective approaches including local and regional sector partnerships and career pathways, and high-quality, customer-centered service delivery and service delivery approaches.

Purpose

The purpose of the Board is to:

- Provide strategic and operational oversight in collaboration with the required and additional partners and workforce stakeholders to help develop a comprehensive and high-quality workforce system in the local area and larger planning region;
- Assist in the achievement of the State's strategic and operational vision and goals as outlined in the Unified State Plan; and
- Maximize and continue to improve the quality of services, customer satisfaction, and effectiveness of the services provided.

LWIB Members



Gareld Bilyew

Chair

Pump Repair Specialists, Inc.



Jason Warfel

Vice Chair

Kuhl's Trailer Sales

Jim Bolin

Bolin Enterprises, Inc.

Kevin Buenker

International Union-Operating Engineers Local 841

Casey Burgholzer

Illinois Department of Employment Security

Kevin Bushur

C.E.F.S. Economic Opportunity Corp.

Bryan Cannon

Cannon's Furniture

Mike Conrad

Top Shelf Solutions

Sandy Deters

Deters Farm

Aaron Hacker

Department of Human Services

Cassi Igert

Illinois Manufacturing Excellence Center

LWIB Members

Carolynne Jorgenson

IDHS - Department of Rehabilitation Services

Amanda Martin

North American Lighting

Josh McElravy

Laborers Local Union #159

Julie Obermark

Kaskaskia College

Lori Poorman

Agri-Fab

Deb Reed

Reed Chiropractic and Wellness

Roy Shelley

Koerner Distributors

Denise Smith

Sarah Bush Lincoln Health System

Chris Strohl

Lake Land College

Kim Taylor

FAYCO Enterprises, Inc.

Carol Tracy

Embarras River Basin Agency (E.R.B.A.)

Courtney Yockey

Effingham County Regional Growth Alliance

Austin Zwilling

Olney Trust Bank

Chief Elected Officials

Jim Bolin

Clark County

Todd Beard

Cumberland County

Jim Brewer

Lawrence County

Terry Woodrow

Clay County

Jeff Voigt

Edgar County

Debbie Smith

Marion County

Nancy Purdy

Coles County

Joshua Douthit

Effingham County

Joshua Roe

Moultrie County

Bill Burke

Crawford County

Jacob Harris

Fayette County

Dennis Graves

Richland County

Jason Warfel

Jasper County

LWIA 23 Board Staff



**Jamie
Corda Hadjaoui**

Director



**Tony
Logue**

Operations
Coordinator



**Debbie
Whitacre**

Fiscal Operations
Coordinator



**Devon
Kroeger**

Business Services
Specialist

LWIA 23 at CEFS

Kevin Bushur

Chief Executive Officer

Kelly Denton

Workforce Program Director

Elaine Nuding

WIOA Operations Manager

Kristen Turner

WIOA Programs Planner

Pam Pierce

Eligibility Specialist

Michelle Conway

Resource Room Specialist

Charlene Nelson

Debra Schumacher

WIOA Coordinators

Heidi Cade

Amanda Davis

Madison Echo

Bobbi Hart-Walka

Maureen Hays

Carol Hoedebecke

Veya Jones

Tabithia Wilcoxen

WIOA Career Planners

Serving People & Business

Returning Residents - Ready to Come Home

New York University (NYU) is operating a Department of Labor Pathway Home 2 grant in eight of LWIA 23's thirteen counties. Since January 2022, NYU has enrolled and trained twenty-seven people in custody at six Illinois Department of Corrections (IDOC) facilities in preparation for them to return home in the LWIA 23 region.

Of the twenty-seven participants enrolled, fifteen have earned an industry-recognized welding certificate from First Institute Training and Management's mobile welding program; eight have completed CTE courses provided by Lake Land College; and four participants gained valuable work experience in the IDOC's Industries programs. Eleven of the twenty-seven participants have verified employment. NYU proudly reports a median wage of \$17 per hour of the eleven employed participants. NYU anticipates at least four more welding certificates and two Lake Land College certificates from six recruits awaiting enrollment into the grant.

Due to the success to date, NYU has applied for a 12-month extension to continue training participants through 2024, adding to the number of job-ready people returning to LWIA 23 communities.



Serving People & Business

Team RED - Regional Economic Development

Local businesses benefit from the state's strategic location, world-class transportation and logistics infrastructure, well-educated workforce, major research and higher education assets, and legacy of innovation. In addition, the Department of Commerce & Economic Opportunity offers a suite of support and resources for businesses and communities. Through our partners at Team RED, valuable incentives and support were awarded last year:

- *Back to Business 2.0*: 65 grant awards totaling \$2,120,621
 - Arts – 13 in the amount of \$390,000
 - Restaurants – 29 in the amount of \$810,000
 - Hotels – 23 in the amount of \$920,621
- *Community Development Block Grant Public Infrastructure*: 8 grant awards totaling \$11,225,000
- *Illinois Housing Development Authority Strong Communities Grants*: 6 grant awards totaling \$989,000
- *IDOT Illinois Transportation Enhancement Program*: 4 grant awards totaling \$5,618,567

Small Business Development Centers

Small Business Development Centers (SBDC) provide no-cost, confidential, one-on-one business advising services, training opportunities, and business resources for small businesses. Two Small Business Development Centers popped up in Local Workforce Innovation Area 23. Eastern Illinois University in partnership with Elevate, opened in Mattoon. Illinois Eastern Community Colleges opened a SBDC in Noble.



Illinois Eastern Community Colleges SBDC

photographed (from left):

Michelle Brooks, SBDC Director

Sharmila Kakac, Dean of Business & Industry at IECC

Kala Lambert, Team RED Representative at DCEO



Eastern Illinois University SBDC

photographed (from left):

Tom Becker, network representative, Illinois Small Business Development Centers;

Carlos Ortega, executive director, Elevate;

Jay Gatrell, President, Eastern Illinois University;

Blake Pierce, Elevate board president; and

Austin Cheney, Dean of the EIU Lumpkin College of Business and Technology.

Serving People & Business

Apprenticeship Expansion Grant

LWIA 23 was awarded \$98,480 for the Apprenticeship Expansion Grant by DCEO. The grant dollars allowed a designated Apprenticeship Navigator to join the staff and serve as the apprenticeship specialist in the region. Significant accomplishments of the grant overall include the exponential expansion of apprenticeship opportunities across LWIA 23's thirteen counties. The goal for the grant was five new apprenticeships. Ultimately, the goal was shattered as nine new apprenticeship programs were developed and registered with the US Department of Labor during the grant cycle.



\$98,480

GRANT AWARD

9 NEW
Registered
Apprenticeships

Automotive Tech at KC Summers
CDL Driver at Rural King
Construction Driver at 3Sisters Logistics
Diesel Technician at The Equity
Early Childhood Educator at Montessori Kids Universe
Feed Mill Operator at The Equity
Fleet Driver at The Equity
Professional Brewer at Crooked Creek Winery
Registered Nurse at Clay County Hospital

Serving People & Business

WIOA Success Story Winner

While enrolled in WIOA services, Erika was a single mother of a little boy, taking a full course-load at Lake Land College, and working part time. She needed to secure full-time employment that would provide livable wages and benefits to support her family. Erika had a dream about wanting to become an RN. She was working at Sarah Bush as a Certified Medical Assistant, but was only able to work part time due to her class schedule.

Through guidance from her Career Planner, Erika applied for and received WIOA financial assistance with tuition, fees, and books. She also received assistance with transportation and supplies such as uniforms, testing fees, and licensure fees. Since Erika was able to receive these services, she was able to continue working part-time hours, have more time for studying and to spend with her son, and not have to worry as much about her financial situation.

Before she was in the WIOA program, Erika would always try and pick up extra shifts just to make ends meet which led to a lack of time for her family. Since graduating from the Lake Land College Associate Degree Nursing program, Erika continues to work at Sarah Bush in the Emergency Department, but now she works full-time as a registered nurse. She is earning more than double her previous salary and she absolutely loves everything about her job.

Erika continued along her career pathway by enrolling in the Bachelor of Science in Nursing (BSN) program at Southern Illinois University. There's no stopping Erika – her next goal is to begin the doctorate program in nursing!



WINNING *with* WIOA

“

To me, the CEFS/WIOA program is an amazing program and it helps navigate those individuals that are wanting to better their lives for their families. CEFS/WIOA helped me in so many different aspects including financially. I was able to reach for the stars and now I'm able to do what I feel like I do best and that is taking care of my patients. I

ERIKA RODERICK
WIOA Adult Program

”

lwa23.net

Serving People & Business

Responding to Local Need: ESL in the Workplace

Lake Land College Adult Education (APC 517) is bursting at the seams! The “Free GED through September” campaign was an excellent marketing tool to get people inside of an adult education providers’ doors. However, the increasing immigrant populations have been where the growth has resided. In response to local need, the Adult Education Department immediately expanded their Adult Education English Language Acquisition/English as a Second Language (ELA/ESL) offerings.

In Program Year 2022, Adult Education increased the number of ESL students with two moves: opening a class at the immigrant friendly Newman Catholic Center in Charleston and CHI Overhead Doors in Arthur. Thanks to connections with Area Planning Council partner Bonnie Moore, Lake Land College Director for the Center for Business and Industry, the Adult Education team connected with GPI in Shelbyville and CHI Overhead Doors to offer ESL courses for their employees. The deal with GPI was solved to some degree by offering classes at the Newman Center, so leadership focused attention on collaborating with CHI and meeting their needs in a manner that was most efficient and effective for them.

Debbie Flavin, instructor, helped 27 of 31 students in four sections at CHI in Fall 2022 and Spring 2023, offering one class to second-shift employees the hour prior to their shift and a second class to first-shift employees just finishing their shift. Debbie’s students had a persistence rate of **88.77%**, due in part to CHI offering incentives to its employees for attending class and because Debbie is a fun and excellent instructor. Additionally, **87.10%** of her students made at least two level gains: to clarify, all of the students who continued in the class made two grade levels of improvement in their language skills as measured by the CASAS Life and Work Skills Series assessments. On the last day of class, CHI celebrated the achievement with a party and awarded their employees completion certificates.



*Successful CHI Employees
& Supportive CHI Staff*



Serving People & Business

Employment Security Focused on Continuous Improvement

The Department of Employment Security Team at the OneStop Center evaluated and overhauled their implementation of the Reemployment Services and Eligibility Assessment (RESEA) program, to ensure optimal customer experience. RESEA uses an equity-lens to address individual reemployment needs of Unemployment Insurance (UI) claimants, particularly those determined to be most likely to exhaust benefits. The foundational element of the RESEA program is an in-person meeting between the claimant and an appropriately trained American Job Center (AJC) staff member to determine what re-employment services would best serve the individual.

The Department of Employment Security Team at the OneStop Center handles up to sixty RESEA participants per month. The program overhaul has resulted in standard offerings of eight monthly workshops - two each on Resume Development, Interviewing Techniques, Essential Employability Skills Training and Application Tracking Systems. In addition, they have reinforced working relationships with our Veteran service providers and referral processes. And ultimately, the team successfully managed the need for Employment Services-designated staff to provide UI assistance during high volume periods, resulting in staff being cross trained in both service areas.

RESEA Success Story

In the pursuit of a fulfilling career, **Erika Corbin** initially set her sights on the production field. However, during her RESEA interview, Erika revealed her true passion—to embark on a career as a Phlebotomist and move beyond a mere job to a fulfilling profession. Noticing a perfect opportunity, the program coordinator swiftly connected Erika with the CEFS WIOA and, simultaneously, spotted a promising Phlebotomist position posted by the Effingham Red Cross. Seizing the moment, a prompt call was made to Erika, informing her about the job posting. Erika wasted no time and promptly had her telephone interview with the Effingham Red Cross on a Monday with an invitation for an in-person interview on Tuesday. Following her in-person interview, Erika received the exciting news—she was offered the Phlebotomist position at the Red Cross. Demonstrating her commitment to her newfound career path, Erika accepted the offer, marking a significant milestone in her professional journey.

What makes Erika's success even more remarkable is the swift timeline within the RESEA Program. Just ten weeks after joining the program, Erika found herself gainfully employed, a testament to the effectiveness of the RESEA Program in aligning individuals with their true career aspirations. Erika's story stands as a shining example of how the program empowers individuals to transition from aspirations to actualized careers.

WIOA

Workforce Innovation and Opportunity Act

2022 Outcomes

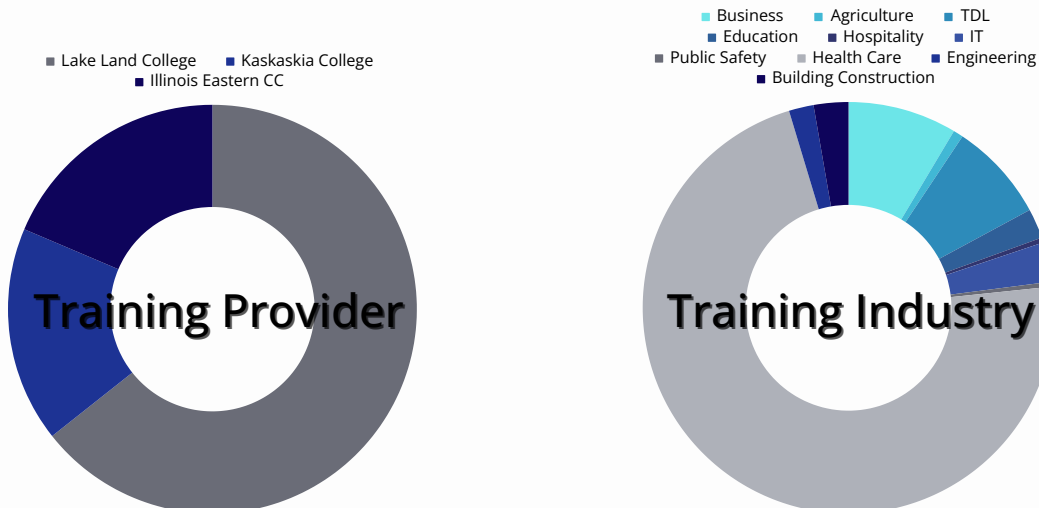
WIOA Performance Measure	Adult	Dislocated Worker	Youth
Employment in 2nd Qtr. after Exit	82.5%	85.4%*	87.0%*
Median Qtr. 2 Earnings	\$8,088*	\$10,099*	\$7,080*
Employment in 4th Qtr. after Exit	88.2%*	80.4%	78.4%*
Credential Attainment Rate	67.1%	72.1%	58.3%
Measurable Skills Gains	72.0%*	76.1%*	87.5%*

All Performance Outcomes for PY22 were determined to be MEETING negotiated goals. Those outcomes marked with an asterisk* were determined to be EXCEEDING negotiated goals.

TRAINING COSTS

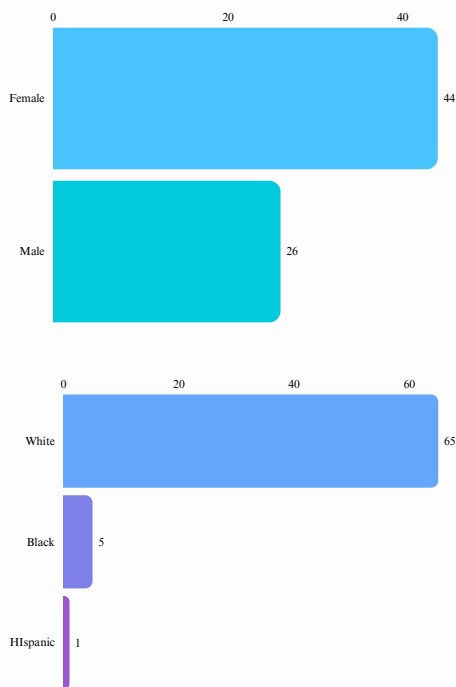
66%

of Adult/Dislocated Worker Funds

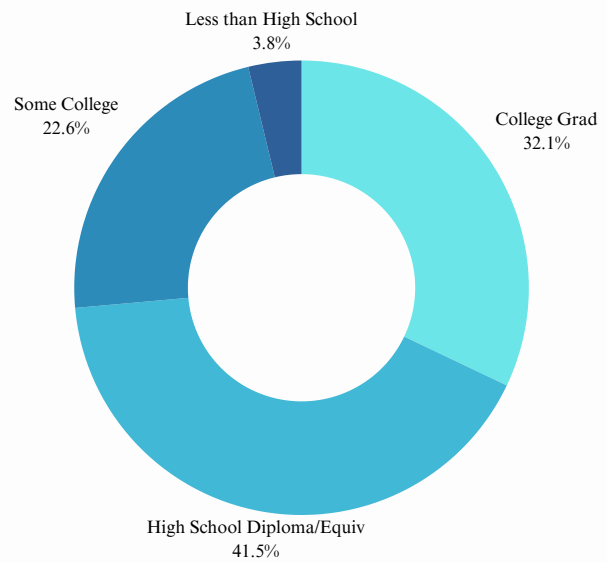


WIOA PY2022 - Dislocated Worker Snapshot

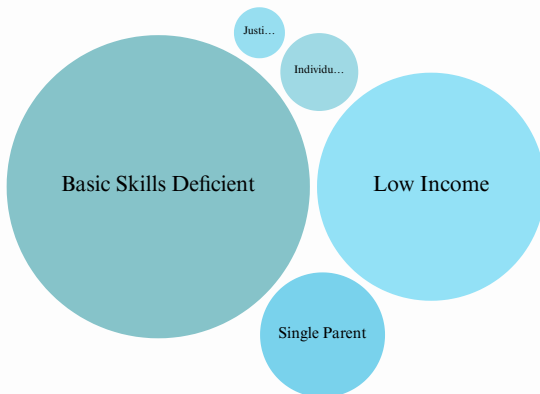
Demographics



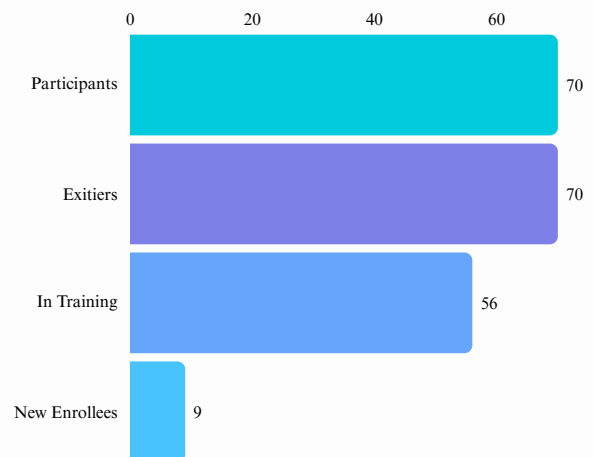
Education



Economic Barriers

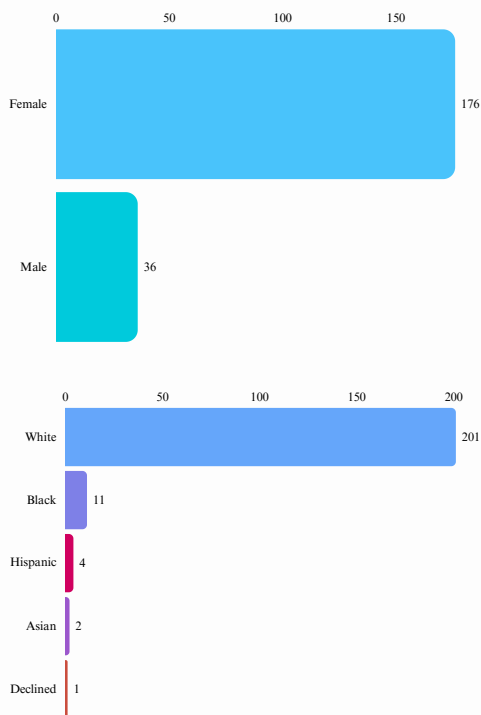


Participants Served

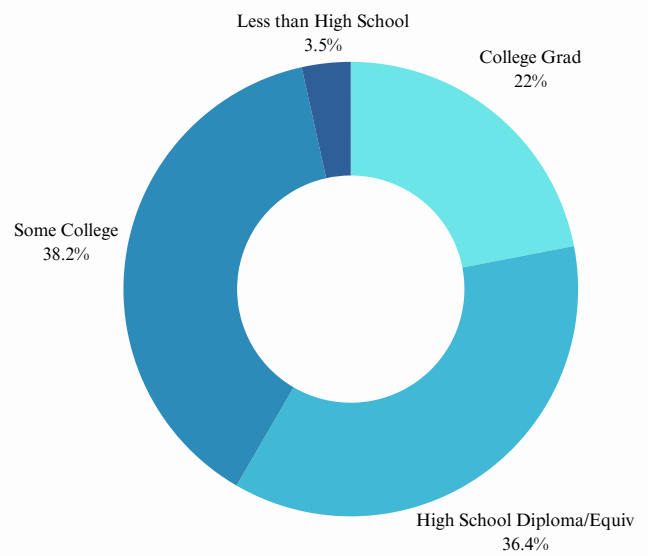


WIOA PY2022 - Adult Snapshot

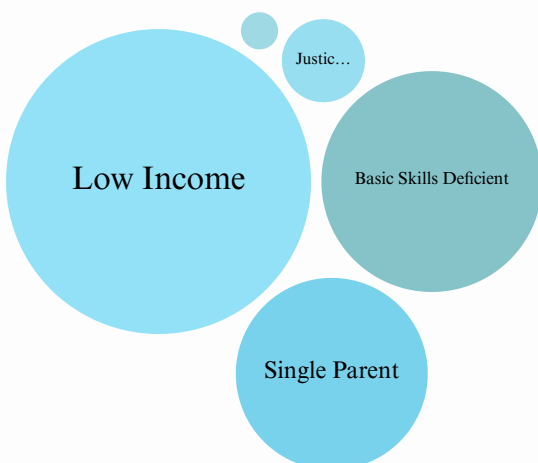
Demographics



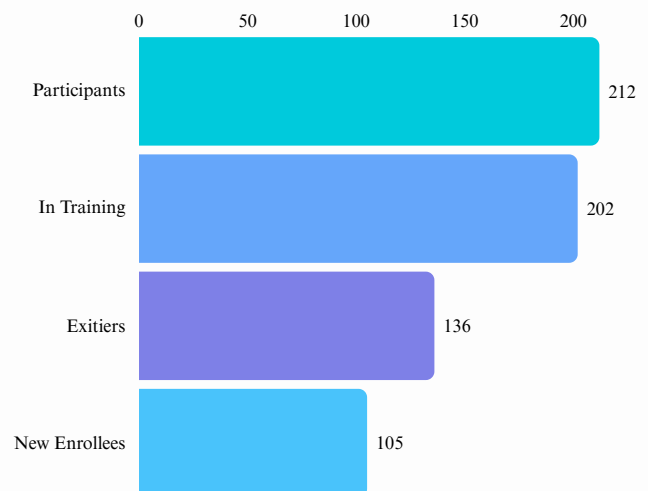
Education



Economic Barriers

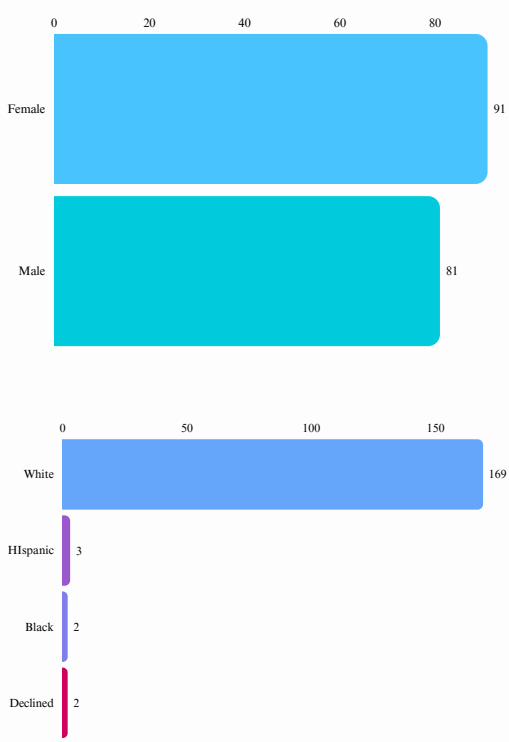


Participants Served

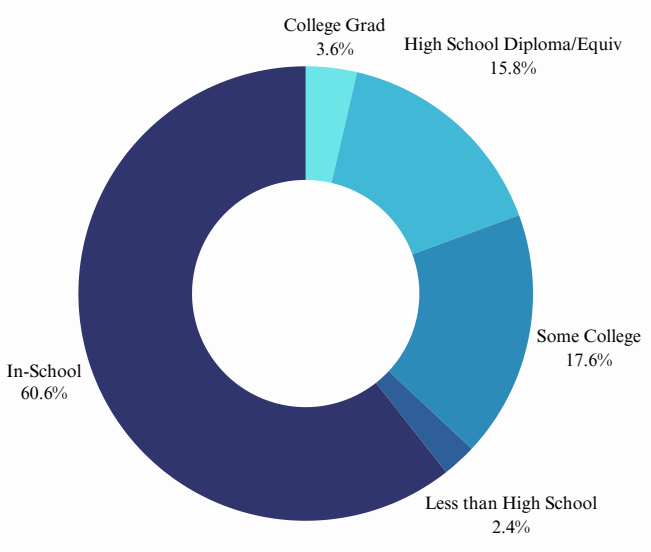


WIOA PY2022 - Youth Snapshot

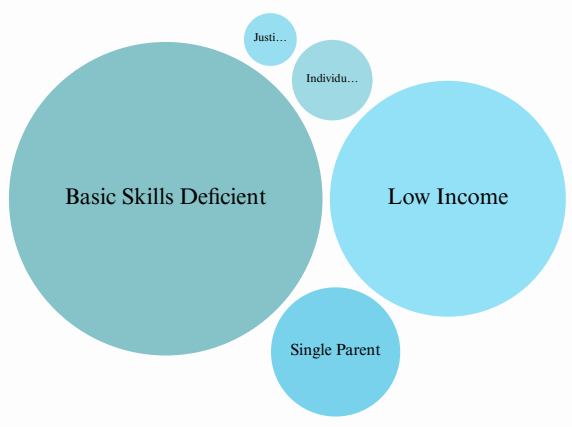
Demographics



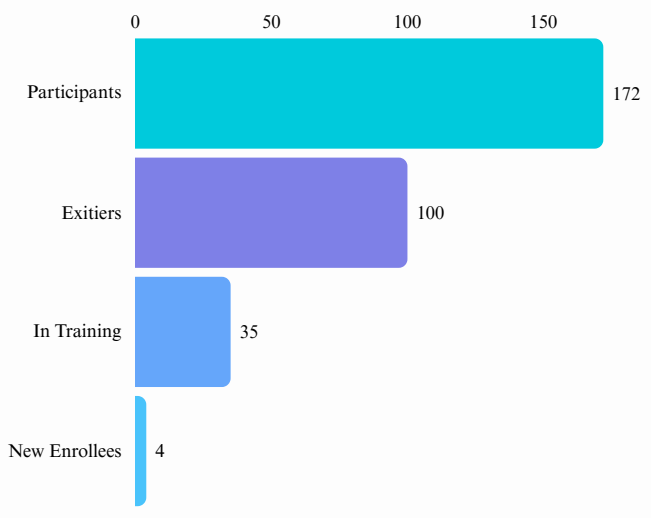
Education



Economic Barriers

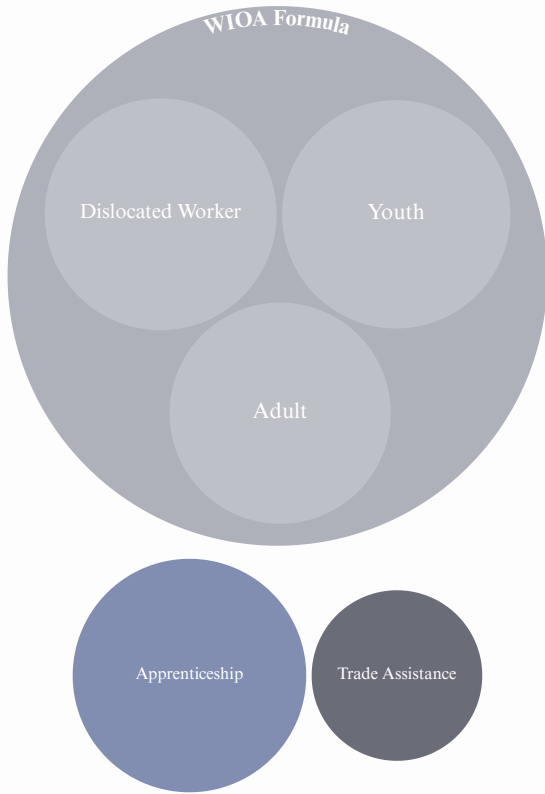


Participants Served



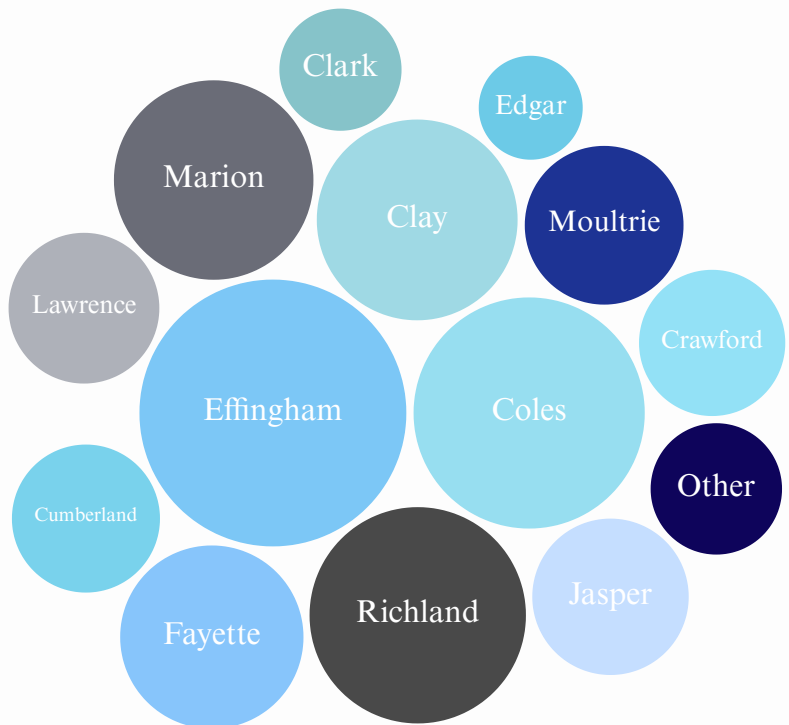
WIOA

Funding Sources



Source	Amount
Formula: Dislocated Worker	\$807,024
Formula: Adult	\$734,751
Formula: Youth	\$787,726
Apprenticeship Expansion	\$98,480
Trade Assistance	\$52,535

Direct Training expenditures by county - all funding streams



Our Future Workforce

Strong economies hinge upon youth having the skills they need to secure meaningful, well-paid work. WIOA programs help young people succeed in jobs, entrepreneurship, and ongoing career learning. We build our programs to better connect young people with mentors, training providers, and employers.

The Local Workforce Innovation Board advocates for partnerships between educators and business leaders in providing academically rigorous, work-based learning that leads to meaningful careers. We emphasize employability skills as a means to employment and advancement.

Leaders Innovating For Tomorrow - LIFT Off!

LIFT is a regional innovation and technology center for high school students located in Mattoon. LIFT - Leaders Innovating for Tomorrow - opened its doors for the first time on August 17, 2022. They offer advanced programming in seven different pathways, including Culinary Arts, Childcare, Communications, Information Technology, Green Energy/HVAC/Mechatronics/Robotics, Leadership, and Manufacturing/Architecture/Construction.



Our Future Workforce

8th Grade Career Conference at Lake Land College

Nearly 2,000 eighth graders and educators from thirty-two surrounding schools attended the 2023 8th Grade Career Conference at Lake Land College to learn about future career options.

The event was hosted by Eastern Illinois Education for Employment Systems 340 and Lake Land College's Perkins Department with support in planning by the regional LWIA 23 Business Services Team.

Afternoon and morning sessions were offered over the course of the two-day event. Each session was kicked off by author and motivational speaker Brooks Harper. Students from thirty-two regional middle and junior high schools then moved to the career fair, circling throughout the Lake Land College Field House, visiting Career Presenters' tables to ask questions and learn more about career skills and opportunities.

Almost seventy local businesses participated in the excitement. At the Conference, presenters engaged with students and informed them of various vocations' educational/technical needs. The shared value for intentional career exploration from so many regional business leaders was inspiring. The local employers prove to be dedicated to providing students with accessible career opportunities within our communities. The opportunity benefited students as they prepared to transition to high school and select their classes.



Our Future Workforce

Exploring Effingham Regional Career Academy

The Effingham Regional Career Academy provides an innovative outlet through which educators and employers inspire students to pursue training for high-demand careers in the regional workforce. Creating targeted educational opportunities and a pipeline of skilled individuals for area employers will positively impact future access to a skilled workforce, and our region's agility in adapting to forthcoming industry trends.

Beginning in Fall 2022, the *Explore ERCA* Course offered high school students an introduction to local career opportunities in Agriculture, Health Care, Information Technology, Manufacturing, and Transportation while providing them with opportunities to develop many employability skills and work alongside business professionals in Effingham County.

As students successfully completed the course, they gained an understanding of career opportunities in local business and industry, the benefits of non-traditional careers, the roles of business and civic organizations as well as the benefits of work-based learning.

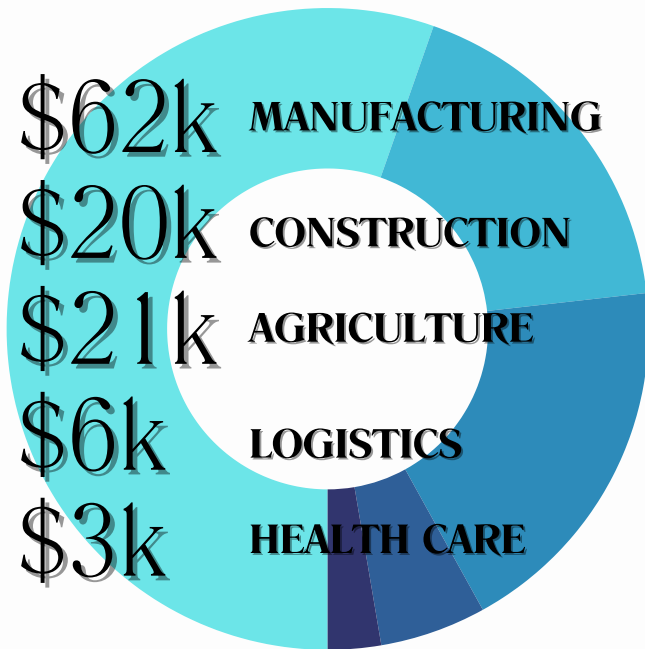


Engaging Employers

Incumbent Worker Training

The Incumbent Worker Training (IWT) program helps local employers develop and implement training programs for current employees who need intensive services in order to retain employment. IWT provides employers with a means of working with their current employees who need to improve their skills in order to avoid being laid off or to qualify for promotion in their Career Pathway.

Program Year 2022 was a banner year for Incumbent Worker Training at LWIA 23. We awarded \$111,897 dollars to 15 projects. The projects resulted in 11 employers and 101 employees gaining new skills and becoming more competitive in the economy,



INCUMBENT WORKER

111,897 dollars

11 employers

101 employees

TRAINING PROJECTS

Engaging Employers

Employer Partners in WIOA Programs

THANK YOU

A&M Heating and Air
AM Transport Services, Inc
BBN Lable & Screen
Big 3 Precision
Brownstown High School
Castle Ridge
CEFS Meals on Wheels
Centralia Youth Center
Charles Industries
Clay County Health Department
Clay County Hospital
Community Support Systems
Crawford County Humane Society
Dana Corp.
Eastern Illinios Area Special Education
Effingham Child Development Center
Flora CUSD #35
Friendship Connection of Clay County

Harr's Ace Hardware
Home Plate
Irwin Seating
JB Esker
Lester Buildings
Little Lambs Early Childhood Center
Newton Public Library
Peerless
Ramesy High School
Richland County Elementary School
Soul Sister Design
Ted B Koester, DMD PC
Teutopolis Auto Sales
The Equity
Three Z Printing
Village of Teutopolis

Engaging Employers

Talent Pipeline Management

The U.S. Chamber of Commerce Foundation developed Talent Pipeline Management® (TPM) to advance authentic employer leadership in building high-performing talent pipelines. Built by business, for business, TPM provides employers and their education and workforce development partners with strategies and tools to co-design talent supply chains that connect learners and workers to jobs and career advancement opportunities. TPM facilitates change management to achieve better outcomes for all partners.



LWIA 23 gained three TPM certified facilitators:

- Director, Jamie Corda Hadjaoui,
- Board Member, Courtney Yockey
- Apprenticeship Navigator, Nate Carlson

In PY2023 three additional LWIA 23 teammates are enrolled in the TPM Academy.

Two new TPM Collaboratives, or sector partnerships, were developed: Manufacturing and Healthcare. Two additional TPM Collaboratives were identified as having employer interest: Information Technology and Childcare. Talent Pipeline Management Collaboratives play a critical role for employers as a public-private partnership. Through the Collaborative, we are able to organize local, real-time data on the most crucial workforce needs by forecasting the level of demand, communicating hiring requirements, and mapping internal and external pipelines with existing talent sources. In addition, Collaboratives have the power to manage talent supply chains and improve performance through data-backed assessment of training providers.

Engaging Employers

Business Services Team

The LWIA 23 Business Services Team is an integrated team of workforce development partners seeking to connect employers and the workforce. Workforce development helps local businesses develop and implement training programs for current and potential employees. Our programs offer workforce solutions available through the workforce ecosystem.

The purpose of the LWIA 23 Business Services Team is to promote long-term economic stability and growth by addressing the needs of businesses, workers, and communities through development of ongoing strategies and activities.

129 *Connected with* **632**
EMPLOYERS JOB SEEKERS

Diversified Talent Pipelines

Recruitment events included...

226

RETURNING CITIZENS

142

VETERANS

WIN: Workforce Innovation News Podcast

WIN: Workforce Innovation News is the official podcast of LWIA 23. Episodes 16 through 30 were released in PY22 and featured numerous Business Services Team members. The BST continues to offer *WIN* as an outreach service to partners and employers. The podcast provides versatile media - both visual and audio - to increase awareness and visibility of regional events and services.



Available on Google Podcast, Apple Podcast, and Spotify

Workforce Ecosystem

The regional workforce ecosystem is a structure that engages all stakeholders, including the workforce development, education, economic development, and industry, in forming a collective vision and leading the efforts to provide enhanced economic opportunity for local communities.



Workforce Ecosystem

OneStop Illinois WorkNet Center in Effingham

The One-Stop Center is designed to provide a full range of assistance to job seekers under one roof. The Center offers training referrals, career counseling, job listings, and similar employment-related services.

We invite you to explore the One-Stop Center for everything you need to start your search. The home to multiple partners and service providers, you will find all the resources you need under one roof. In addition to job search assistance, and referral services, you will find free WiFi, computer access, copiers, fax machines, and printers.



TRAINING • CONNECTING • DEVELOPING ILLINOIS' WORKFORCE

OneStop Illinois WorkNet Center

2311 Hoffman Dr., Effingham, IL 62401

217.342.4382 | TTY/TDD 800.526.0844

Open M-F from 8:30 am to 5:30 pm

A proud partner of the **americanjobcenter**® network

2108 **Visitors**
OneStop Center

73 **Workshops**
ILJobLink.com

1551 **Employment Referrals**
ILJobLink.com

4073 **UI Benefit Claims**
IDES

Workforce Ecosystem

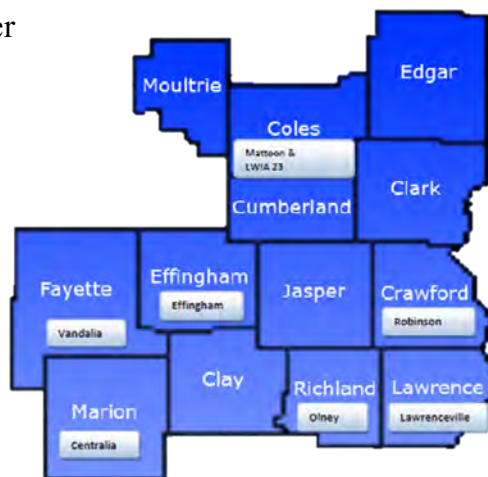
Satellite WorkNet Centers

To support the One-Stop Center in Effingham, six additional satellite CEFS WorkNet Centers are located throughout the region. These satellite offices are staffed by CEFS and offer the convenience for individuals to meet with a Career Planner close to home. The satellite offices boast free, walk-in work readiness services to the public, regardless of WIOA eligibility. Local employers are welcome to visit the satellite offices to post job openings and to get started on Illinois JobLink.

KC Crisp Technology Center
2005 East McCord Street
Centralia, IL 62801
(618) 545-3252

CEFS Workforce Center
109 N. 16th St.
Mattoon, IL 61938
(217) 279-0371

Olney Central College
305 N West Street Room 208A
Olney, IL 62450
(618) 392-7777



CEFS Workforce Center
700 State Street
Lawrenceville IL 62439
(618) 943-4442

CEFS WorkNet Center
102 West Main St.
Robinson IL 62454
(618) 544-3858

CEFS Workforce Center
517 W Gallatin Street
Vandalia IL 62471
(618) 283-2780



Thank You

As we reflect on another year of progress and accomplishments in the realm of workforce development, it is with immense gratitude and admiration that we extend our sincerest thanks to three outstanding individuals who have dedicated their time, expertise, and passion to the cause. Mr. Pat Click, Mr. John Perry, and Ms. Connie Waldrop, your years of service on the Local Workforce Innovation Board 23 have been nothing short of transformative. Your unwavering commitment to enhancing workforce development in our communities has left an indelible mark, shaping initiatives that empower individuals and uplift the entire region.

As we bid farewell to three esteemed colleagues, we celebrate not only your individual accomplishments but also the collective impact you have had on the landscape of workforce development. Your legacy will endure in the lives of those who have benefited from your dedication, and the ripple effects of your work will continue to shape the future of our communities.

On behalf of the entire Local Workforce Innovation Board for LWIA 23, we express our deepest gratitude for your years of service, your invaluable contributions, and the lasting impact you have made on the lives of countless individuals. While we will miss your presence on the board, we are confident that the seeds of progress you have sown will continue to flourish and yield benefits for years to come.



PAT CLICK

McKellar, Robertson, McCarty &
Click Insurance, Ltd.
Years of Service 2012 – 2023

JOHN PERRY

Cornerstone Wealth Management,
LLC
Years of Service 2017 - 2023

CONNIE WALDROP

Department of Human Services
Years of Service 2009 - 2023

Contact Us

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LWIA 23



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